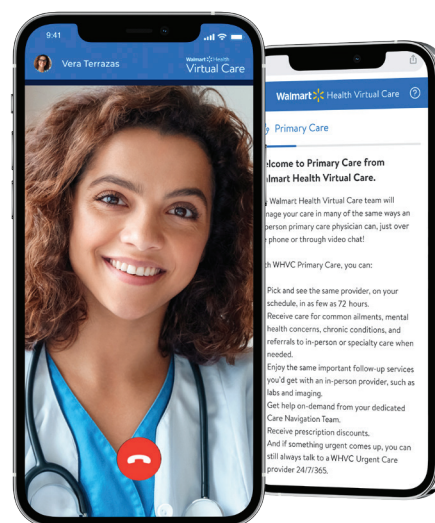


All the things you would expect from an in-person primary care visit, just over the phone or through video chat.



Pick & see the same virtual PCP for every visit

Welcome to a better primary care experience, designed for the way you live. With streamlined access to your dedicated care team, appointments on your schedule, virtual wellness exams and a holistic care approach, it's healthcare the way you want it. And best of all? Visits don't cost you a thing.

	Doctor's visits	Yearly check-up	Intelligent referrals	24/7 urgent care
What's included:	Check in on your health as much as you need. Virtual visits are \$0 out-of-pocket every time, no exceptions.	Have a virtual wellness visit once every 12 months, which may include your provider ordering lab work.	Need in-person care? Your virtual PCP can refer you to the right specialist, ensuring you get the best care at the best price.	When care can't wait, you can connect with one of our on-call providers 24/7/365 for urgent medical needs.

How it works:



Schedule a visit

Pick and see the same provider, on your schedule for routine or chronic ailments, mental health concerns, and referrals to specialty care when needed.



Speak with your provider

They will assess your concern, recommend treatment options, order any necessary lab tests or imaging, and refer you to the right specialist when needed.



Receive ongoing care

Enjoy the same important follow-up services you'd get in-person. If your treatment plan includes a prescription, you can pick it up at your local pharmacy.



Get started at: wmthealth.com/patient

Walmart Health is comprised of independent physician practices. Walmart Health Virtual Care (WHVC) offers medical and talk therapy services via telehealth to patients nationwide. Telehealth services may vary by state. Telehealth services are provided in accordance with state law by licensed health care professionals, subject to the licensed professionals' judgment. When medically necessary, WHVC providers may prescribe medication that can be picked up at a local pharmacy of the patient's choice; WHVC does not guarantee that a prescription will be written. WHVC providers do not prescribe controlled substances. WHVC is not a pharmacy or an insurance product. Virtual Urgent Care visits are not a replacement for a primary care physician.

** In-person visits may be subject to normal cost sharing.



Total Telehealth:

Medical care

• Urgent Care

• Men's Health

• Women's Health



Urgent care telehealth services

No one wants to go to work sick or take unnecessary time out of their day—and no business owner wants employees spreading their illness around the workplace. Still, when employees miss work, there's a real cost to your business, from lost productivity to the extra burden on coworkers who must pick up the slack.

The issue

Many employees utilize costly in-person services when telehealth is not only a less expensive option, but also produces the same results. Nearly **75% of all doctor, urgent care and ER visits are either unnecessary or could be handled safely and effectively over the phone or computer** – at a fraction of the cost, according to the American Medical Association.

Moreover, a year long study by Humana indicates medical outcomes with telehealth are just as good as, if not better than, in-person care.

The solution

While not meant to replace primary care, telehealth is ideal for many common illnesses and minor injuries. All the medical providers on our national team are board-certified, credentialed in accordance with NCQA guidelines, and average more than 17 years of relevant clinical experience.

Available 24/7/365, we ensure members get back to their regular routines quickly and easily. When clinically appropriate, providers may prescribe medications to a local pharmacy of the member's choice.

- Providers are available 24/7 to treat common illnesses & minor injuries
- Medications can be prescribed & sent to a local pharmacy same day
- Reduce the number of unnecessary trips to the ER or urgent care
- Deliver high-quality care with the touch of a button

How it works

- Members log on to Walmart Health Virtual Care to request a video or phone (where permitted) visit.
- First-time patients are connected with a care coordinator for a quick intake and to ensure the video connection is working, if requested or required.
- Then, they connect with a healthcare provider who assesses their symptoms, recommends treatment and prescribes any needed medications.
- The entire process can be completed in as few as 15 minutes.