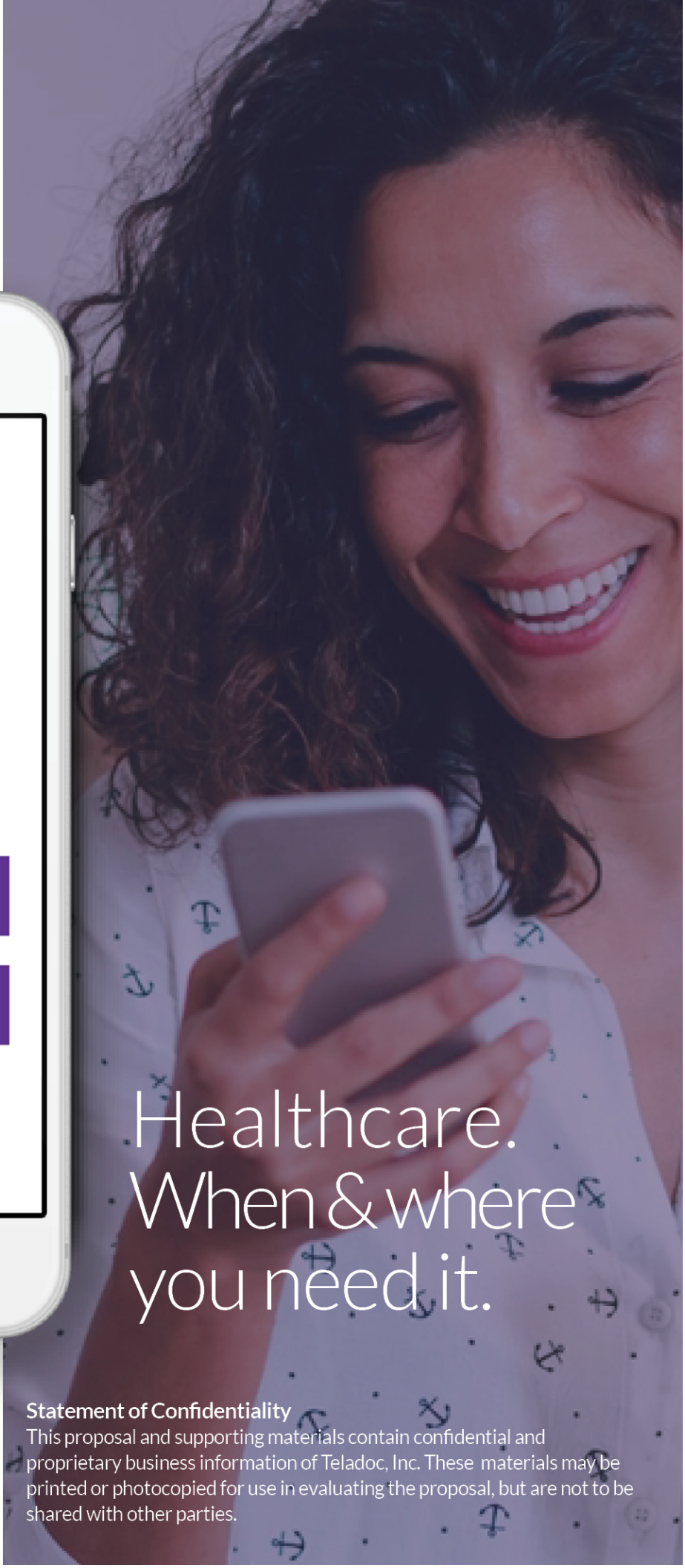
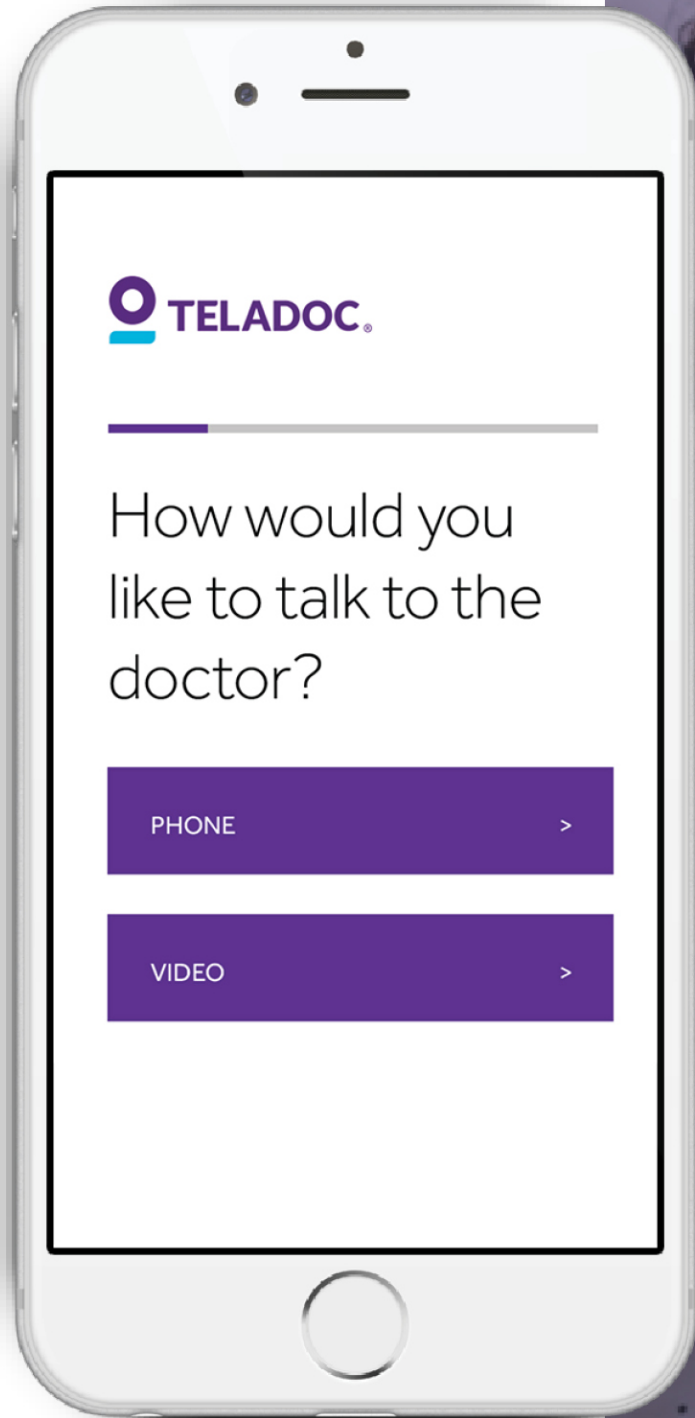


# Teladoc<sup>TM</sup>

HEALTH



Healthcare.  
When & where  
you need it.

**Prepared for:**

**Statement of Confidentiality**

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## Complete Care Bundle

**Modernizing** how people experience healthcare:

### [Clinical Services]



#### General Medical

Provides convenient care at a lower cost by giving members and their dependents an on-demand or scheduled visit with a U.S. board-certified doctor via phone or video, 24/7. Members can get resolution to episodic healthcare issues, including cold and flu, allergies, bronchitis, and so much more.



#### Dermatology

Members have access to licensed dermatologists via web or mobile app, treating acute or ongoing skin conditions like psoriasis, skin infection, rosacea, and more—quickly, conveniently, and discreetly.



#### Back Care

This convenient, exercise-based treatment plan coupled with certified health coach consultations provides members with the personalized support they need to reduce back pain.



#### Behavioral Health Care

Members can access and build an ongoing relationship with a licensed mental health professional of their choice, without having to travel to a clinician's office.



#### Nutrition

Talk to a registered dietitian by phone or video for help with staying healthy, eating right, or managing a health condition like diabetes or high blood pressure.

**\$0**  
**CoPay**  
PROGRAM

## Complete Care Bundle

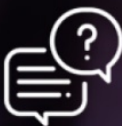
**Modernizing** how people experience healthcare:

### -Expert Medical Services-



#### Expert Medical Opinion

Members initiate an expert evaluation of their diagnosis and treatment plan. Medical, hospital, and lab records are collected. We retest pathology on 100 percent of oncology, gastrointestinal (GI), and autoimmune disorder cases. Each case is reviewed by a carefully selected expert who provides a comprehensive report.



#### Ask the Expert

When members have questions about medical conditions, treatment options, or symptoms, a clinician provides a personalized response.



#### Find a Best Doctor

When members need help locating a specialist in their local areas, we search our network of experts to identify doctors who meet essential criteria and are accepting patients.



#### Critical Case Support

In complex, rapidly evolving emergencies, a clinical team is immediately assigned to the case and expert physicians specializing in the needs of the member work with the on-site treating team during the first crucial post-event hours.



#### Treatment Decision Support

When members are evaluating treatment options, we provide education and guidance to increase confidence in decision-making to avoid unnecessary surgeries and inpatient care.



#### Medical Records eSummary

We collect and organize the member's medical records and create a personal health summary. As a convenience, we provide this information via an easy-to-access USB drive or a secure digital file.

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